

COVID19 Safety Precautions

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

To ensure the safety of our patients we have also invested in a hospital grade Advanced HEPA filtration system (AF400-NP by Quatro) for our treatment rooms to help remove airborne microorganisms (bacteria, viruses, and fungal spores).

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our doctors and team members will be screened and their temperature taken each day prior to entering the office.
- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office.
- We have touchless hand sanitizer dispensers that we will ask you to use when you enter the office while wearing your own mask.
- You may see that our waiting room/game room will no longer offer magazines, children's toys or video games, since those items are difficult to clean and disinfect.
- The waiting room will have a Honeywell True HEPA Console air purifier.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.
- Forms will be digital and will be texted or emailed so you can complete them prior to your visit.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.

Thank you for being our patients. We value your trust and loyalty and look forward to welcoming you back to our office in the near future.